



Government Management Committee

GM5.3	Presentation	Amended		Ward:All
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2016 Service Level Review - Government Management Committee Programs

Committee Decision

The Government Management Committee:

1. Referred the presentations to the Budget Committee, the City Manager and the Deputy City Manager and Chief Financial Officer, for consideration as part of the 2016 Budget Process.
2. Requested the Chief Corporate Officer to report to the next Government Management Committee meeting with further information on the proposed performance targets for Facilities Management and Real Estate regarding:
 - percentage of completion rate for State of Good Repair Capital Projects for 2015; and
 - percentage of preventative maintenance work orders completed on schedule.
3. Requested the General Manager, Fleet Services to report to the next Government Management Committee meeting with performance measures related to the Green Fleet Plan.

Decision Advice and Other Information

The following gave a presentation to the Government Management Committee:

- Director, Court Services
- Executive Director, Social Development, Finance and Administration
- Director, Policy, Planning, Finance and Administration
- Chief Corporate Officer
- Chief Information Officer, Information and Technology
- Treasurer

Summary

City Council on May 5, 6 and 7, 2015, in adopting Item EX5.18, approved the review of the divisional service levels at appropriate Standing Committees in June 2015

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2015.EX5.18>

Staff will make presentations to the Government Management Committee on the following:

- Court Services
- Social Development, Finance and Administration
- Policy, Planning, Finance and Administration
- Finance and Administration
- Chief Corporate Office Organization
 - 311
 - Facilities Management and Real Estate
 - Fleet Services
- Information and Technology
- Office of the Treasurer
 - Accounting Services
 - Pension, Payroll and Employee Benefits
 - Purchasing and Materials Management
 - Revenue Services

Background Information

(June 15, 2015) Presentation from Director, Court Services - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81101.pdf>)

(June 15, 2015) Presentation from Executive Director, Social Development, Finance and Administration - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81121.pdf>)

(June 15, 2015) Presentation from Executive Director, Policy, Planning, Finance and Administration - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81122.pdf>)

(June 15, 2015) Presentation from Chief Corporate Officer - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81129.pdf>)

(June 15, 2015) Presentation from Director, Finance and Administration - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81130.pdf>)

(June 15, 2015) Presentation from Chief Information Officer, Information and Technology - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81131.pdf>)

(June 15, 2015) Presentation from Treasurer - 2016 Service Level Review
(<http://www.toronto.ca/legdocs/mmis/2015/gm/bgrd/backgroundfile-81132.pdf>)